

**MOKAN DIAL, INC.**  
**MISSOURI BUSINESS SERVICE APPLICATION**

DATE: \_\_\_\_\_ INSTALLATION DATE: \_\_\_\_\_ CELL/CONTACT # \_\_\_\_\_

BUSINESS NAME: \_\_\_\_\_

SERVICE ADDRESS: \_\_\_\_\_

BILLING ADDRESS: \_\_\_\_\_

TAX ID#: \_\_\_\_\_ TAX EXEMPT: YES \_\_\_\_\_ NO \_\_\_\_\_

PRIMARY BUSINESS CONTACT: \_\_\_\_\_

TYPE OF BUSINESS: \_\_\_\_\_ PUBLISH IN DIRECTORY: YES \_\_\_ NO \_\_\_

YELLOW PAGE CATEGORY: \_\_\_\_\_

(As a business customer you are entitled to ONE FREE regular listing in the yellow pages)

LIST AS: \_\_\_\_\_

ADDITIONAL LISTING: \_\_\_\_\_

(\$.50/ Month)

**BASIC LOCAL SERVICE PER LINE PER MONTH \$26.56 (SINGLE) \$30.26 (MULTI-LINE)**

Local Service \$18.00, Subscriber Line Charge/ARC \$8.50, Missouri Relay Service (Hearing Impairment) \$.06, other taxes and surcharges are applicable.

Multi-line customers Subscriber Line Charge/ARC \$12.20.

**METRO CALLING AREA (MCA) \$51.51 PER MONTH** YES \_\_\_\_\_ NO \_\_\_\_\_

(Allows toll free two-way calling into the Kansas City Metro Area)

The Undersigned makes application for the above service and agrees to pay established rates for such service. In making this application the Undersigned agrees to the rules and regulations of MoKan Dial, Inc. as set forth in the Exchange Tariff and in any changes in the rules, regulations, tariffs or rates for the service furnished under this application. The Undersigned also understands if additional lines are added in the future, and if one line is disconnected for payment purposes, the other lines may also be suspended. The Undersigned is responsible for any and all long distance charges made from or charged to this account. Monthly rates listed above do not include sales tax.

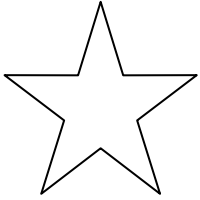
APPLICANT'S SIGNATURE: \_\_\_\_\_

## **MO BUSINESS BUNDLED SERVICES**

Bundled Services for Business customers include:  
Local Service, Up to 5 Optional Calling Features, HS 4 DSL  
Service and Long Distance.

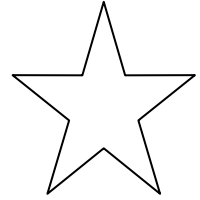
Calling features available are as follows:

Line Hunt, Caller ID, Call Waiting, Call Forwarding, & 3-Way Calling,  
Speed Dial 8, Speed Dial 30, Call Forward – Busy, Call Forward – No answer  
You may select any combination of these items up to a maximum of 5.



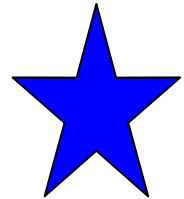
### **Biz STAR White \$99.00**

Basic Local Service (One Line)  
Pick 5 – Calling Feature Bundle  
500 Minutes Long Distance  
within the 48 States  
MKC HS 4 DSL\*



### **Biz STAR Blue \$114.00**

Basic Local Service (Two Lines)  
Pick 5 - Calling Feature Bundle  
500 Minutes Long Distance  
within 48 States  
MKC HS 4 DSL\*



### **Biz STAR GOLD \$48.95**

Basic Local Service (One Line)  
Pick 5- Calling Feature Bundle  
Unlimited Long Distance  
within 48 States



Unlimited Long Distance call detail will be suppressed on Customer's bill. 500 Minute  
Block of Time Call detail will print on customer's bill.

*Calls to Internet Service Providers that are Long Distance do **NOT** qualify for Block of  
Time or Unlimited Call Plans.*

*\*\*\*Bundled rates do NOT include MCA additive.*

*Bundled services rates do NOT include taxes & surcharges.  
(Subscriber Line Charge/ARC, 911, City Franchise, KUSF, etc)*

*\*Requires additional DSL Service Application*

Service request \_\_\_\_\_ Phone # \_\_\_\_\_

## ADDITIONAL SERVICES

### CUSTOM CALLING FEATURES:

#### CALLER ID

Allows you to see the number & name if available of the incoming call

#### THREE WAY CALLING

Allows you to add a third party to an existing conversation

#### CALL FORWARDING

Allows a person to forward any calls received to another number

#### CALL FORWARD BUSY

Allows a customer to forward calls to another number when their main line is busy.

#### CALL WAITING

Notifies you of an incoming call while engaged in an existing conversation.

#### CANCEL CALL WAITING

Allows a subscriber to disable the Call-Waiting feature for specific call.

#### SPEED CALL 8 or SPEED CALL 30

Allows a customer to dial frequently called numbers using a two digit code.

#### CALL FORWARD – NO ANSWER

Allows a customer to forward call to another number when there is no answer.

#### AUTOMATIC CALLBACK

Allows a customer to have their phone redial a busy number for up to 30 minutes.

(These are the most common/requested Calling Features. Other services may be available.)

\_\_\_\_\_ Caller ID \$6.95/month  
\_\_\_\_\_ Three Way Calling \$1.00/month  
\_\_\_\_\_ Call Forwarding \$1.00/month  
\_\_\_\_\_ Call Forward Busy \$2.00/month  
\_\_\_\_\_ Call Forward-No Answer \$2.00/month

\_\_\_\_\_ Call Waiting \$1.00/month  
\_\_\_\_\_ Cancel Call Waiting \$1.00/month  
\_\_\_\_\_ Speed Call 8 \$1.00/month  
\_\_\_\_\_ Speed Call 30 \$2.00/month  
\_\_\_\_\_ Automatic Callback \$3.00/month

### BUNDLED FEATURE PLAN \$8.50/MONTH

#### Includes:

Call Waiting                      Call Forward-No Answer  
Caller ID                         Speed Dial 8  
Call Forward Busy              3-Way Calling

The following “Blocks are available at NO CHARGE: 900 \_\_\_\_\_ Collect \_\_\_\_\_ Bill to 3<sup>rd</sup> Number \_\_\_\_\_

INSIDE WIRE MAINTENANCE PROGRAM (\$1.95/MONTH)    Yes \_\_\_\_\_                      No \_\_\_\_\_

### DIRECTORY ASSISTANCE:

“411” Directory Assistance for all customers of MoKan Dial, Inc. \$1.00 per call, 2 listings per call. Call completion is available for an additional per minute rate.

### INTERNET SERVICE:

Internet Service is provided to customers of MoKan Dial, Inc. through MoKan Communications, Inc. High-speed (DSL) service is available to most customers, limited by distance from Serving Wire Center Equipment. A separate application is required for Internet Service. Service charges to activate DSL are waived if a one year contract is signed.

## LONG DISTANCE CALLING PLANS

MoKan Communications, Inc. (a subsidiary of MoKan Dial, Inc.) provides Long Distance Services to customers of MoKan Dial, Inc. We offer several different plans – Block-of-Time or Flat Rated. You must choose MoKan Communications, Inc. for your Long Distance Carrier to enroll in the following plans.

**Block of Time Plans:** Discounted calling for Intralata calling. This would be calls to the 913, 816 & 660 Area Codes for Hillsdale & Louisburg customers. Rantoul customers calling to the 785 code would qualify for the Block of Time plans. Calls to Internet Service Providers do not qualify for Block of Time Plans

**Flat Rate Plans:** MoKan Communications also three different Flat Rate Calling Plans. Our basic plan is 15 cents per minute within the 48 States, no monthly fee. Our second level is 10 cents per minute, anytime, within 48 States for \$3.95 per month, and the top level is 5 cents per minute, anytime, within the 48 States for \$5.95 per month. Calls to Internet Service Providers are not eligible for discount.

**Unlimited Long Distance:** Unlimited Long Distance within the 48 States is available to business customers with one or two line enrolling in the Biz-Pro Blue or Biz-Pro White Bundled Services. A 500 minute Block of time is also available to business customers with one or two lines that enroll in the Biz-Star Blue or Biz-Star White Bundled Service. For Business customers with 3 or more lines billing to one number, a 1200 minute Block of time is available in the Bundled Services. Calls to Internet Service providers do not qualify for Unlimited Call Plans.

## MOKAN COMMUNICATIONS

### BLOCK OF TIME CALLING PLAN

\_\_\_\_\_ \$4.00/1 HOUR. 8 CENTS PER ADDITIONAL MINUTE

\_\_\_\_\_ \$ 25.00/15 HOURS. 8 CENTS PER ADDITIONAL MINUTE

\_\_\_\_\_ \$ 40.00/25 HOURS. 8 CENTS PER ADDITIONAL MINUTE

THIS PLAN COVERS ALL INTRALATA DIRECT DIALED CALLS. THE CALLS ARE BILLED IN ONE MINUTE INCREMENTS; ADDITIONAL MINUTES ARE BILLED AT 8 CENTS PER MINUTE. YOU MUST SELECT MOKAN COMMUNICATIONS AS YOUR INTRALATA LONG DISTANCE CARRIER.

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### FLAT RATE CALLING PLANS

\_\_\_\_\_ 5 CENTS PER MINUTE\*, \$5.95 MONTHLY FEE

\_\_\_\_\_ 10 CENTS PER MINUTE\*, \$3.95 MONTHLY FEE

\_\_\_\_\_ 15 CENTS PER MINUTE\*, NO MONTHLY FEE

\*CALLS MADE WITHIN THE CONTIGUOUS UNITED STATES. LONG DISTANCE CALL TO INTERNET

SERVICE PROVIDES DO NOT QUALIFY FOR DISCOUNT.

TELEPHONE NUMBER \_\_\_\_\_ DATE \_\_\_\_\_

CUSTOMER SIGNATURE \_\_\_\_\_

**LONG DISTANCE CARRIER SELECTION FORM**

Use this form to select a Long Distance Carrier. Questions about a particular carrier’s service can be asked directly to them through the 1-800 numbers provided below. Please circle your Carrier selection for both jurisdictions.

<u>CARRIER</u>	<u>CIC</u>	<u>INTERLATA</u>	<u>INTRALATA</u>	<u>PHONE NUMBER</u>
MCI WORLDCOM	0555	X	X	1-800-275-0100
EXCEL COMMUNICATIONS	0752	X	X	1-800-209-8133
SPRINT COMMUNICATIONS	0333	X	X	1-800-877-4020
AT&T COMMUNICATIONS	0288	X	X	1-800-222-0400
GLOBAL CROSSING	0444	X	X	1-800-466-4600
MOKAN COMMUNICATIONS	9050	X	X	1-800-758-1715
BROADWING TELECOM	0071	X	X	1-800-422-1199
WESTEL, INC	0085	X	X	1-800-580-5585
NO PIC	9999	X	X	

If your current Long Distance Carrier does not appear on the list, please contact them for service. **It is the responsibility of each individual customer to notify the Carrier of their choice to initiate service.**

PHONE NUMBER \_\_\_\_\_

DATE: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_

**PREFERRED CARRIER FREEZE**

A Preferred Carrier Freeze means that the Carrier you have designated for Interlata and Intralata will NOT be changed by MoKan Dial, Inc. unless you request that the Freeze be lifted. This request to release the Freeze must come from the customer and may be written or oral. If an oral request is made the Telephone company will require

either date of birth or Social Security number for verification. Any Carrier changes (PIC) received by Telephone company will be rejected unless the Freeze is released.

The Undersigned hereby authorizes MoKan Dial, Inc. to place a Freeze on any PIC changes to the following numbers:

\_\_\_\_\_

SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

DATE OF BIRTH OR SOCIAL SECURITY NUMBER: \_\_\_\_\_