

**MOKAN DIAL, INC.**  
**MISSOURI RESIDENTIAL SERVICE APPLICATION**

DATE: \_\_\_\_\_ INSTALLATION DATE: \_\_\_\_\_ CELL/CONTACT # \_\_\_\_\_

APPLICANT'S NAME: \_\_\_\_\_ SPOUSE: \_\_\_\_\_

SERVICE ADDRESS: \_\_\_\_\_

BILLING ADDRESS: \_\_\_\_\_

DIRECTORY LISTING: YES \_\_\_\_\_ NO: \_\_\_\_\_

LIST AS: \_\_\_\_\_

ADDITIONAL LISTING: \_\_\_\_\_  
(ADDITIONAL LISTING \$.50 PER MONTH)

ID #: \_\_\_\_\_ DATE OF BIRTH \_\_\_\_\_  
(DRIVER'S LICENCE)

Own \_\_\_\_\_ Rent \_\_\_\_\_ Landlord Name & Number \_\_\_\_\_

PLACE OF EMPLOYMENT: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

NEAREST RELATIVE: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

PREVIOUS PHONE NUMBER: \_\_\_\_\_

PREVIOUS ADDRESS: \_\_\_\_\_

**CUSTOMER PROPRIETARY NETWORK INFORMATION (CPNI)**

CPNI PASSWORD: \_\_\_\_\_

ADDITIONAL CONTACTS: \_\_\_\_\_  
\_\_\_\_\_

**SHARED SECRET QUESTIONS:**

1. What is your favorite color? \_\_\_\_\_

2. What city were you born in? \_\_\_\_\_

**BASIC LOCAL SERVICE PER LINE PER MONTH \$26.56**

Local Service \$18.00, Subscriber Line Charge/ARC \$8.50, Missouri Relay (Hearing Impairment) \$.06  
Other taxes and surcharges are applicable.

**METRO CALLING AREA (MCA) \$18.84/MONTH** YES \_\_\_\_\_ NO \_\_\_\_\_

(Allows toll free two-way calling into the Kansas City Metro Area)

The Undersigned makes application for the above service and agrees to pay established rates for such service. In making this application the Undersigned agrees to the rules and regulations of MoKan Dial, Inc. as set forth in the Exchange Tariff and in any changes in the rules, regulations, tariffs or rates for the service furnished under this application. The Undersigned also understands if additional lines are added in the future, and if one line is disconnected for payment purposes, the other lines may also be suspended. The Undersigned is responsible for any and all long distance charges made from or charged to this account. Monthly rates listed above do not include sales tax.

APPLICANT'S SIGNATURE: \_\_\_\_\_

**MO RES BUNDLED SERVICES**

**ALL STAR RED \$27.50**

- Basic Local Service
- Calling Feature Bundle
- Call Waiting, Caller ID
- Call Forward Busy
- Call Forward-No Answer
- Speed Dial 8, 3-Way Calling
- Inside Wire Maintenance

**ALL PRO RED \$61.95**

- Basic Local Service
- Calling Feature Bundle
- Call Waiting, Caller ID
- Call Forward Busy
- Call Forward-No Answer
- Speed Dial 8, 3-Way Calling
- Inside Wire Maintenance
- MKC HS 2 DSL\*

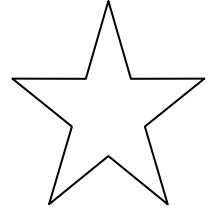
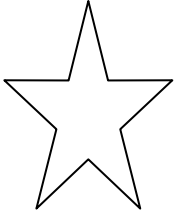


**ALL STAR WHITE \$38.95**

- Basic Local Service
- Calling Feature Bundle
- Call Waiting, Caller ID
- Call Forward Busy
- Call Forward-No Answer
- Speed Dial 8, 3-Way Calling
- Inside Wire Maintenance
- 300 Minutes Long Distance

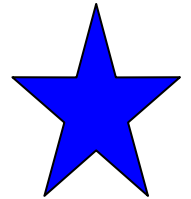
**ALL PRO WHITE \$78.95**

- Basic Local Service
- Calling Feature Bundle
- Call Waiting, Caller ID
- Call Forward Busy
- Call Forward-No Answer
- Speed Dial 8, 3-Way Calling
- Inside Wire Maintenance
- 300 Minutes Long Distance
- MKC HS 2 DSL\*



**ALL PRO BLUE \$108.95**

- Basic Local Service
- Calling Feature Bundle
- Call Waiting, Caller ID
- Call Forward Busy
- Call Forward-No Answer
- Speed Dial 8, 3-Way Calling
- Inside Wire Maintenance
- Unlimited Long Distance within 48 States
- MKC HS 4 DSL\*



**ALL STAR GOLD \$43.95**

- Basic Local Service
- Calling Feature Bundle
- Call Waiting, Caller ID
- Call Forward Busy
- Call Forward-No Answer
- Speed Dial 8, 3-Way Calling
- Inside Wire Maintenance
- Unlimited Long Distance within 48 States

**ALL PRO GOLD \$83.95**

- Basic Local Service
- Calling Feature Bundle
- Call Waiting, Caller ID
- Call Forward Busy
- Call Forward-No Answer
- Speed Dial 8, 3-Way Calling
- Inside Wire Maintenance
- Unlimited Long Distance within 48 States
- MKC HS 2 DSL\*



\*\*\* Bundle charge does NOT include MCA additive.

*Calls to Internet Service Providers that are Long Distance do **NOT** qualify for Block of Time or Unlimited Call Plan. Bundled services rates do **NOT** include taxes & surcharges. (End User line charge, 911, Missouri Relay, FUSC, etc) \*Requires additional DSL Service Application*

Service request \_\_\_\_\_ Phone # \_\_\_\_\_

Applicant signature: \_\_\_\_\_

## ADDITIONAL SERVICES

### CUSTOM CALLING FEATURES:

#### CALLER ID

Allows you to see the number & name if available of the incoming call

#### THREE WAY CALLING

Allows you to add a third party to an existing conversation

#### CALL FORWARDING

Allows a person to forward any calls received to another number

#### CALL FORWARD BUSY

Allows a customer to forward calls to another number when their is main line is busy.

#### AUTOMATIC CALLBACK

Allows a customer to have their phone redial a busy number for 30 minutes.

#### CALL WAITING

Notifies you of an incoming call while engaged in an existing conversation

#### CANCEL CALL WAITING

Allows a subscriber to disable the Call-Waiting feature for specific call

#### SPEED CALL 8 or SPEED CALL 30

Allows a customer to dial frequently called numbers using a two digit code

#### CALL FORWARD – NO ANSWER

Allows a customer to forward call to another number when there no answer.

(These are the most common/requested Calling Features. Other services may be available.)

_____ Caller ID \$6.95/month	_____ Call Waiting \$1.00/month
_____ Three Way Calling \$1.00/month	_____ Cancel Call Waiting \$1.00/month
_____ Call Forwarding \$1.00/month	_____ Speed Call 8 \$1.00/month
_____ Call Forward Busy \$2.00/month	_____ Speed Call 30 \$2.00/month
_____ Call Forward-No Answer \$2.00/month	_____ Automatic Callback \$3.00/month

### BUNDLED FEATURE PLAN \$8.50/MONTH

#### Includes:

Call Waiting	Call Forward – No Answer
Caller ID	Speed Dial 8
Call Forward Busy	3 Way Calling

The following Blocks are available at “NO CHARGE”: 900 \_\_\_\_\_ Collect \_\_\_\_\_ Bill to 3<sup>rd</sup> Number \_\_\_\_\_

INSIDE WIRE MAINTENANCE PROGRAM (\$1.95/MONTH) Yes \_\_\_\_\_ No \_\_\_\_\_

### DIRECTORY ASSISTANCE:

“411” Directory Assistance for all customers of MoKan Dial, Inc. \$1.00 per call, 2 listings per call. Call completion is available for an additional per minute rate.

### INTERNET SERVICE:

Internet Service is provided to customers of MoKan Dial, Inc. through MoKan Communications, Inc. High-speed (DSL) service is available to most customers, limited by distance from Serving Wire Center Equipment. A separate application is required for Internet Service. Service charges to activate DSL are waived if a one year contract is signed.

## LONG DISTANCE CALLING PLANS

MoKan Communications, Inc. (a subsidiary of MoKan Dial, Inc.) provides Long Distance Services to customers of MoKan Dial, Inc. We offer several different plans: Block-of-Time, Flat Rated, and Unlimited Long Distance.

You must choose MoKan Communications, Inc. for your Long Distance Carrier to enroll in the following plans.

**Block of Time Plans:** Discounted calling for Intralata calling. This would be calls to the 913, 816 & 660 Area Codes for Freeman customers. Calls to Internet Service Providers that are long distance do NOT qualify for Block of Time plans.

**Flat Rate Plans:** MoKan Communications also three different Flat Rate Calling Plans. Our basic plan is 15 cents per minute with in the 48 States, no monthly fee. Our second level is 10 cents per minute, anytime, within 48 States for \$3.95 per month, and the top level is 5 cents per minute, anytime, within the 48 States for \$5.95 per month. Calls to Internet Service Providers are NOT eligible for discount.

**Unlimited Long Distance:** Unlimited Long Distance with in the 48 States is available to customers of MoKan Dial, Inc. enrolling in the "All-Star Blue, All Star Gold, All-Pro Blue or All Pro Gold" bundled services. A 300 minute Block of Time is also available to customers that enroll in the "All-Star White" or "All-Pro White" bundled services. Calls to Internet Service Providers do NOT qualify for Unlimited Call Plans.

## MOKAN COMMUNICATIONS

### BLOCK OF TIME CALLING PLAN

\_\_\_\_\_ \$4.00/1 HOUR. 8 CENTS PER ADDITIONAL MINUTE

\_\_\_\_\_ \$ 25.00/15 HOURS. 8 CENTS PER ADDITIONAL MINUTE

\_\_\_\_\_ \$ 40.00/25 HOURS. 8 CENTS PER ADDITIONAL MINUTE

THIS PLAN COVERS ALL INTRALATA DIRECT DIALED CALLS. THE CALLS ARE BILLED IN ONE MINUTE INCREMENTS; ADDITIONAL MINUTES ARE BILLED AT 8 CENTS PER MINUTE. YOU MUST SELECT MOKAN COMMUNICATIONS AS YOUR INTRALATA LONG DISTANCE CARRIER.

---

### FLAT RATE CALLING PLANS

\_\_\_\_\_ 5 CENTS PER MINUTE\*, \$5.95 MONTHLY FEE

\_\_\_\_\_ 10 CENTS PER MINUTE\*, \$3.95 MONTHLY FEE

\_\_\_\_\_ 15 CENTS PER MINUTE\*, NO MONTHLY FEE

\*CALLS MADE WITHIN THE CONTIGUOUS UNITED STATES. LONG DISTANCE CALL TO INTERNET SERVICE PROVIDES DO NOT QUALIFY FOR DISCOUNT.

TELEPHONE NUMBER \_\_\_\_\_ DATE \_\_\_\_\_

CUSTOMER SIGNATURE \_\_\_\_\_

### LONG DISTANCE CARRIER SELECTION FORM

Use this form to select a Long Distance Carrier. Questions about a particular carrier's service can be asked directly to them through the 1-800 numbers provided below. Please circle your Carrier selection for both jurisdictions.

<u>CARRIER</u> <u>NUMBER</u>	<u>CIC</u>	<u>INTERLATA</u>	<u>INTRALATA</u>	<u>PHONE</u>
EXCEL COMMUNICATIONS	0752	X	X	1-800-875-9235
SPRINT COMMUNICATIONS	0333	X	X	1-800-877-4500
GLOBAL CROSSING	0444	X	X	1-800-482-4848
MOKAN COMMUNICATIONS	9050	X	X	1-800-758-1715
BROADWING TELECOM	0071	X	X	1-800-422-1199
MCI WORLDCOM	0555	X	X	1-800-444-3333
WESTEL, INC	0085	X	X	1-800-580-5585
NO PIC	9999	X	X	

If your current Long Distance Carrier does not appear on the list, please contact them for service. **It is the responsibility of each individual customer to notify the Carrier of their choice to initiate service.**

PHONE NUMBER \_\_\_\_\_ DATE: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_

### PREFERRED CARRIER FREEZE

A Preferred Carrier Freeze means that the Carrier you have designated for Interlata and Intralata will NOT be changed by MoKan Dial, Inc. unless you request that the Freeze be lifted. This request to release the Freeze must come from the customer and may be written or oral. If an oral request is made the Telephone company will require either date of birth or Social Security number for verification. Any Carrier changes (PIC) received by Telephone company will be rejected unless the Freeze is released.

The Undersigned hereby authorizes MoKan Dial, Inc. to place a Freeze on any PIC changes to the following numbers:

---

SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

DATE OF BIRTH OR SOCIAL SECURITY NUMBER: \_\_\_\_\_